

# Bol.com order sync manual



The Bol.com order synchronization is currently supported for [Shopify](#), [Magento](#), [WooCommerce](#), [Lightspeed](#) and [CCV Shop](#) platforms.

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## Update your Koongo plan

Prior the Bol.com order sync setup, you need to upgrade your plan and add a **connection**. For more details, please check [My Plan & Pricing manual](#).





This step is not applied to the **CCV Shop** platform.

## Current Usage

1 stores	5 channels	193 products	0 connections	0 orders
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💡 Stores limit of your current plan has been reached. [Upgrade your plan!](#)

## Change plan limits

Shopify App	Pay only the resources you use!
 <b>Current limits</b>	 <b>New limits</b>
1 language	1 language
10 channels	10 channels
2000 products	4000 products
0 connections	<b>1 connection</b>
0 orders	100 orders <small>\$13 for each 100 additional orders above plan</small>
Support through Support Desk via e-mail	Support through Support Desk via e-mail
<b>\$30 /month</b> <small>Excluding VAT</small>	<b>\$57 /month</b> <small>Excluding VAT</small>
Expiration Date: <b>Never</b>	<b>I agree with this plan</b>
	<small>This is NOT double charge. Your previous charge will be canceled!</small>

## Order sync setup

To activate the Bol.com order synchronization, please follow the steps below:

### Add connection

Click **Add Connection** button.

Koongo Stores Channels Orders Products English Help

## Orders

**Order Syncing Connections**

[+ Add Connection](#) [Synchronize Orders](#)

ID	Channel	Market	API	Sync Orders	Status	Message	Actions
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**Order List**

1 Item(s) [Reset Filter](#) [Search](#) Show 50 per page

ID	Channel	Market	ID in Store	Customer	Created At	Price	Status	Details
					From: <input type="text"/> To: <input type="text"/>	From: <input type="text"/> To: <input type="text"/>		

1 Item(s) Show 50 per page

### Select the Bol.com connection

Select the Bol.com connection from the list

**Add New Connection**

amazon **bol.com** beslist.nl miinto

### Fill user details

Fill your Bol.com account **Public Key**, **Private Key** and select the **Marketplace**, set **Test Mode** to "No" and set **Activate Order Synchronization** to **ACTIVE**. Save the settings.

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## New Channel API Connection - Bol Plaza (V2)

Connection Form Manual Back Save And Continue Edit Save

### Connection Info

Connection Label \*  
Bol Plaza (V2)

### Auth Config

Public Key \*  
Private Key \*  
Marketplace  
Netherlands  
Yes  
Test Connection

### Orders Config

Manual Preview

Activate Order Synchronization  
ACTIVE  
DISABLED  
Orders & Stock  
Default Shipping Service \*  
PostNL  
Order Cancellation Reason \*  
OTHER  
Product Identification Attribute  
Sku

## Sync your orders

Click **Synchronize Orders** button

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## Orders

Order Syncing Connections Add Connection Synchronize Orders

ID	Channel	Market	API	Sync Orders	Status	Message	Actions
895	Bol.com		bol_plaza_v2	<input checked="" type="checkbox"/>	ACTIVE		

## Orders configuration

You can modify various parameters in the **Orders Config** section

**Koongo** Stores Channels Orders Products English Help

## Channel API Connection - Bol Plaza (V2) (#989)

Connection Form Manual Back Save And Continue Edit Save

### Connection Info

Connection Label \*

Bol Plaza (V2)

### Manual Preview

### Auth Config

Public Key \*

Private Key \*

Marketplace

Netherlands

Test Mode

Yes

Test Connection

### Orders Config

Activate Order Synchronization

ACTIVE

Order Synchronization Level

Orders & Stock

Default Shipping Service \*

PostNL

Order Cancellation Reason \*

OTHER

Product Identification Attribute

Sku

## Activate Order Synchronization

You can set the connection to **Active** or **Disabled**.

## Order Synchronization Level

The Order Synchronization Level option can be set to **Orders&Stock** or **Stock only**.

## Default Shipping Service

You can define the shipping service default value. The default value will be used in case the order shipping service from the store doesn't match the Bol.com allowed services.

## Order Cancellation Reason

The default reason for order cancellation at the Bol.com channel.

## Product Identification Attribute

Attribute for product identification at Bol.com. By default, the SKU is used.

## Order details

You can check each [order details](#).