

# My Plan & Pricing

## Table of Contents

- 1 [General information](#)
- 2 [Upgrading plan](#)
- 3 [Upgrading plan - order synchronization](#)

## General information

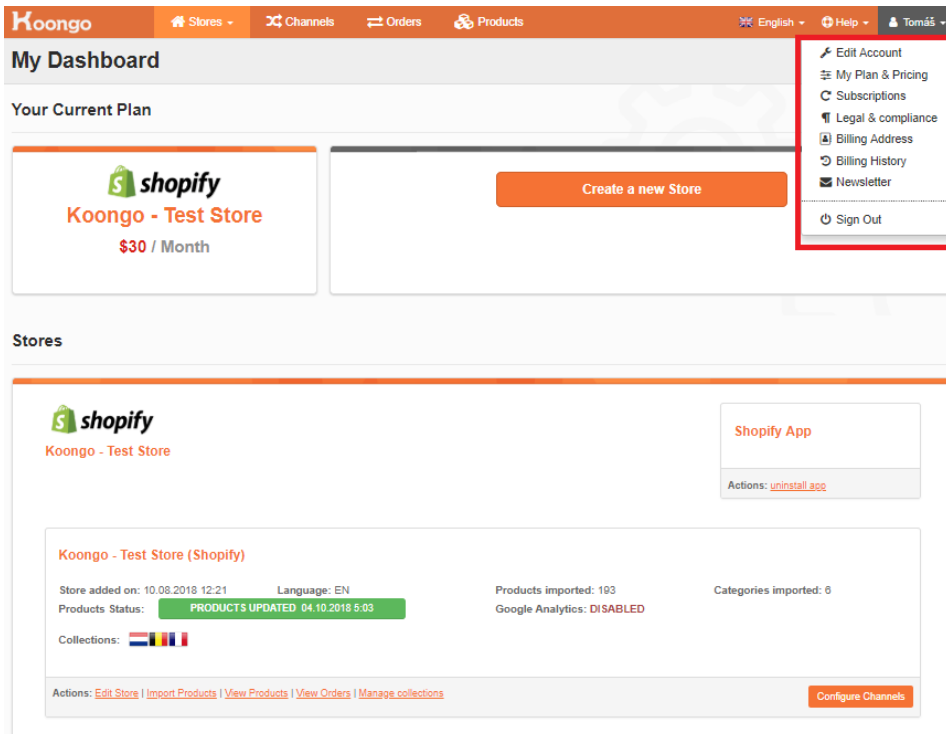
### Platforms affected

The **My Plan & Pricing** plan is not available for **Lightspeed and CCV Shop** since app are not directly charged by the Koongo billing system.

Store	Channel	Product	Connection
A store is defined as an entity consisting of products and categories in one language.	Every single supported price comparison website, affiliate network or online marketplace is considered as an independent channel.	In terms of Koongo pricing policy, all product variants are considered as independent products and are taken into account for product limit evaluation.	For order sync functionality activation, you need to activate a connection.

## Upgrading plan

1. Navigate to <https://my.koongo.com>, log in and proceed to **My Plan & Pricing**



The screenshot shows the Koongo user interface. At the top, there is a navigation bar with 'Koongo' logo and menu items: Stores, Channels, Orders, Products, English, Help, and Tomáš. Below the navigation bar is the 'My Dashboard' section. Under 'Your Current Plan', there is a card for 'shopify Koongo - Test Store' with a price of '\$30 / Month' and a 'Create a new Store' button. A dropdown menu is open on the right side, listing options: Edit Account, My Plan & Pricing (highlighted with a red box), Subscriptions, Legal & compliance, Billing Address, Billing History, Newsletter, and Sign Out. Below the dashboard is the 'Stores' section, showing details for 'Koongo - Test Store (Shopify)', including store added date, language, products imported, categories imported, and a 'Configure Channels' button.

2. Choose the number of stores, channels, and products you need.

**Koongo** Stores Channels Orders Products English Help Tomáš

## My Plan & Pricing

 Koongo - Test Store

### Current Usage

1 stores	5 channels	193 products	0 connections	0 orders
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Stores limit of your current plan has been reached. [Upgrade your plan!](#)

### Change plan limits

Shopify App	Pay only the resources you use!
<b>shopify</b> Current limits	<b>shopify</b> New limits
1 language	1 language
10 channels	10 channels
2000 products	4000 products
0 connections	1 connection
0 orders	100 orders \$13 for each 100 additional orders above plan
Support through Support Desk via e-mail	Support through Support Desk via e-mail
<b>\$30 /month</b> Excluding VAT	<b>\$57 /month</b> Excluding VAT
Expiration Date: <b>Never</b>	<b>I agree with this plan</b>

This is NOT double charge. Your previous charge will be canceled!

3. Click on the button **I agree with this plan**

4. Finish the checkout process. If you have an active subscription from the past you don't need to provide the payment method.

## Upgrading plan - order synchronization

In case you'd like to use the order synchronization for selected channels, please activate the "Connection" option.

For more information about the order synchronization functionality, please check [Order synchronization manual](#).

# My Plan & Pricing

Koongo - Test Store

## Current Usage

1 stores

5 channels

193 products

0 connections

0 orders

Stores limit of your current plan has been reached. [Upgrade your plan!](#)

## Change plan limits

### Shopify App

**shopify**  
Current limits

1 language

10 channels

2000 products

0 connections

0 orders

Support through Support Desk via e-mail

**\$30 /month**  
Excluding VAT

Expiration Date: **Never**

### Pay only the resources you use!

**shopify**  
New limits

1 language

10 channels

4000 products

1 connection

100 orders

\$13 for each 100 additional orders above plan

Support through Support Desk via e-mail

**\$57 /month**  
Excluding VAT

**I agree with this plan**

This is NOT double charge. Your previous charge will be canceled!