idealo order sync manual



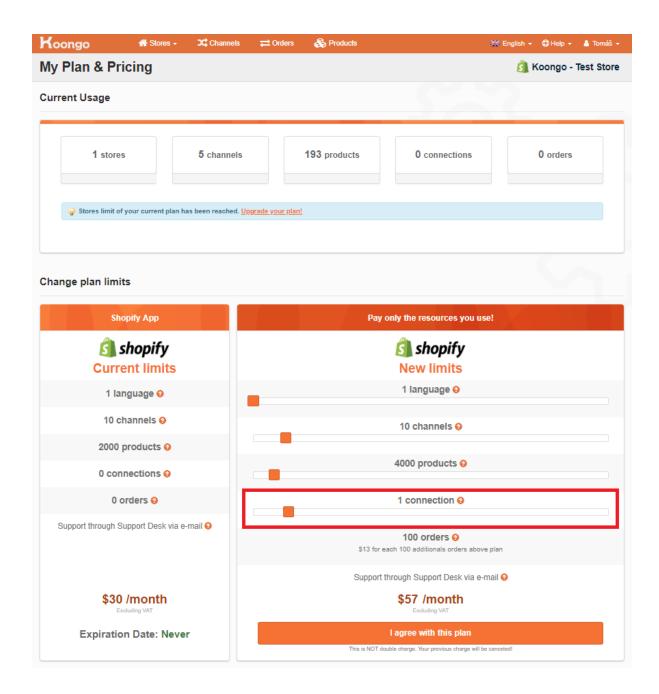
The idealo order synchronization is currently supported for Shopify, Magento, Magento 2, WooCommerce, Lightspeed, Shoplo, Prestashop, BigCommerce and CCV Shop platforms.

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Update your Koongo plan

Prior the idealo order sync setup, you need to upgrade your plan and add a connection. For more details, please check My Plan & Pricing manual.

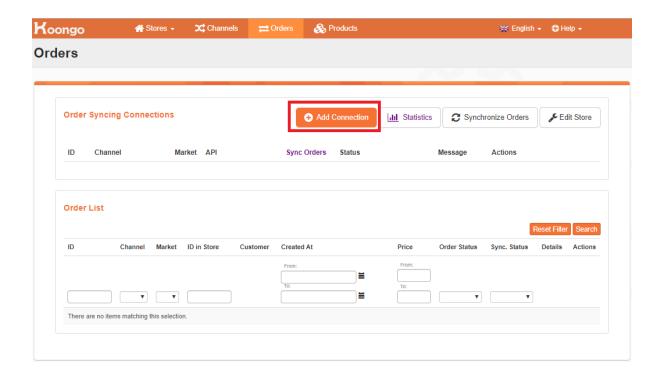


Order sync setup

To activate the idealo order synchronization, please follow the steps below:

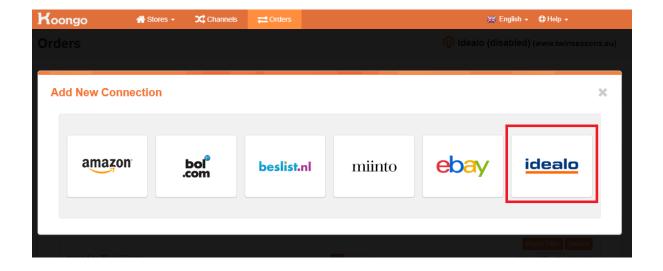
Add connection

Click Add Connection button.



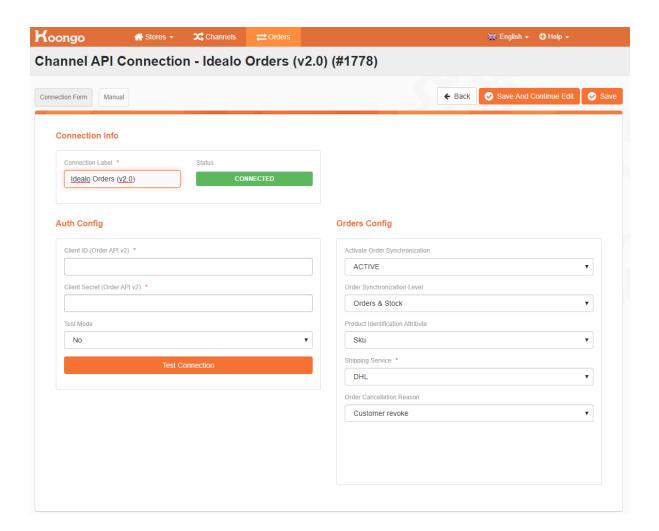
Select the idealo connection

Select the idealo connection from the list



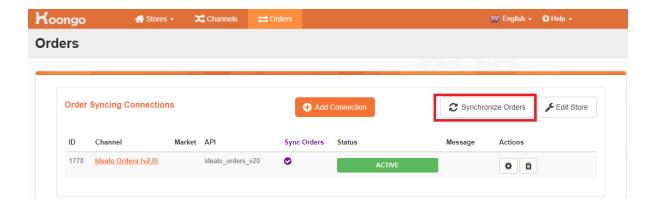
Fill user details

Fill your idealo account Client ID (merchant Order API) and Client Secret (merchant Order API), set Test Mode to "No" and set Activate Order Synchronization to ACTIVE. Save the settings.



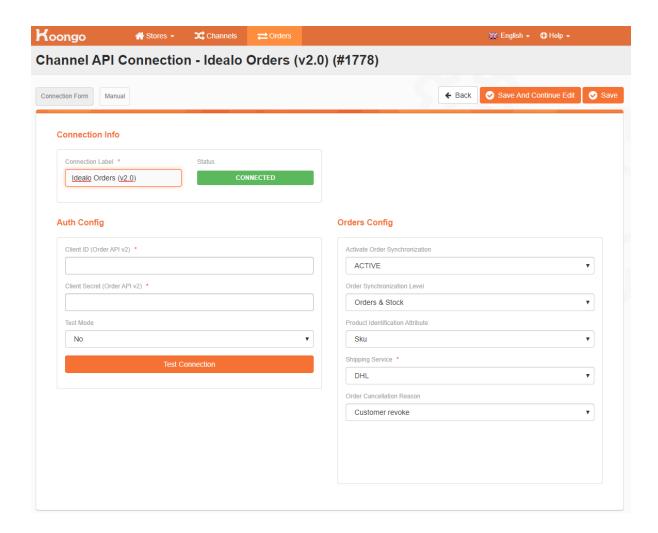
Sync your orders

 ${\sf Click} \ {\bf Synchronize} \ {\bf Orders} \ {\sf button}$



Orders configuration

You can modify various parameters in the Orders Config section



Activate Order Synchronization

You can set the connection to Active or Disabled.

Order Synchronization Level

The Order Synchronization Level option can be set to Orders&Stock or Stock only.

Product Identification Attribute

Store attribute which is mapped to SKU attribute during eBay product syncing.

Shipping Service

You can define the shipping service default value. The default value will be used in case the order shipping service from the store doesn't match the eBay allowed services.

Order Cancellation Reason

Default reason for order cancellation at idealo.

Order details

You can check each order details.