

idealo order sync manual



The idealo order synchronization is currently supported for [Shopify](#), [Magento](#), [Magento 2](#), [WooCommerce](#), [Lightspeed](#), [Shoplo](#), [Prestashop](#), [BigCommerce](#) and [CCV Shop](#) platforms.

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Update your Koongo plan



Prior the idealo order sync setup, you need to upgrade your plan and add a **connection**. For more details, please check [My Plan & Pricing manual](#).

Current Usage

1 stores	5 channels	193 products	0 connections	0 orders
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💡 Stores limit of your current plan has been reached. [Upgrade your plan!](#)

Change plan limits

Shopify App	Pay only the resources you use!
 Current limits	 New limits
1 language ↕	1 language ↕
10 channels ↕	10 channels ↕
2000 products ↕	4000 products ↕
0 connections ↕	1 connection ↕
0 orders ↕	100 orders ↕ \$13 for each 100 additional orders above plan
Support through Support Desk via e-mail ↕	Support through Support Desk via e-mail ↕
\$30 /month Excluding VAT	\$57 /month Excluding VAT
Expiration Date: Never	I agree with this plan
	<small>This is NOT double charge. Your previous charge will be canceled!</small>

Order sync setup

To activate the idealo order synchronization, please follow the steps below:

Add connection

Click **Add Connection** button.

The screenshot shows the Koongo interface with the 'Orders' tab selected. The 'Order Syncing Connections' section is visible, featuring a table with columns: ID, Channel, Market, API, Sync Orders, Status, Message, and Actions. A red box highlights the '+ Add Connection' button. To the right of this button are 'Statistics', 'Synchronize Orders', and 'Edit Store' buttons. Below this is the 'Order List' section, which includes a search bar with 'Reset Filter' and 'Search' buttons, and a table with columns: ID, Channel, Market, ID in Store, Customer, Created At, Price, Order Status, Sync. Status, Details, and Actions. There are also input fields for 'From:' and 'To:' and a message stating 'There are no items matching this selection.'

Select the idealo connection

Select the idealo connection from the list

The screenshot shows the 'Add New Connection' modal in the Koongo interface. It displays a list of retailer logos: amazon, bol.com, beslist.nl, miinto, ebay, and idealo. The 'idealo' logo is highlighted with a red box. The modal also shows a close button (X) in the top right corner and a 'Cancel' button at the bottom right.

Fill user details

Fill your idealo account **Client ID (merchant Order API)** and **Client Secret (merchant Order API)**, set **Test Mode** to "No" and set **Activate Order Synchronization** to **ACTIVE**. Save the settings.

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Channel API Connection - Idealo Orders (v2.0) (#1778)

[Connection Form](#) [Manual](#)
← Back ✓ Save And Continue Edit ✓ Save

Connection Info

Connection Label *
 Status CONNECTED

Auth Config

Client ID (Order API v2) *
 Client Secret (Order API v2) *
 Test Mode

[Test Connection](#)

Orders Config

Activate Order Synchronization
 Order Synchronization Level
 Product Identification Attribute
 Shipping Service *
 Order Cancellation Reason

Sync your orders

Click **Synchronize Orders** button

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Orders

[Order Syncing Connections](#)
➕ Add Connection
🔄 Synchronize Orders
🔧 Edit Store

ID	Channel	Market	API	Sync Orders	Status	Message	Actions
1778	Idealo Orders (v2.0)		idealo_orders_v20	✓	ACTIVE		⚙️ 🗑️

Orders configuration

You can modify various parameters in the **Orders Config** section

Channel API Connection - Idealo Orders (v2.0) (#1778)

Connection Form

Manual

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✔ Save And Continue Edit

✔ Save

Connection Info

Connection Label *

Idealo Orders (v2.0)

Status

CONNECTED

Auth Config

Client ID (Order API v2) *

Client Secret (Order API v2) *

Test Mode

No ▾

Test Connection

Orders Config

Activate Order Synchronization

ACTIVE ▾

Order Synchronization Level

Orders & Stock ▾

Product Identification Attribute

Sku ▾

Shipping Service *

DHL ▾

Order Cancellation Reason

Customer revoke ▾

Activate Order Synchronization

You can set the connection to **Active** or **Disabled**.

Order Synchronization Level

The Order Synchronization Level option can be set to **Orders&Stock** or **Stock only**.

Product Identification Attribute

Store attribute which is mapped to SKU attribute during eBay product syncing.

Shipping Service

You can define the shipping service default value. The default value will be used in case the order shipping service from the store doesn't match the eBay allowed services.

Order Cancellation Reason

Default reason for order cancellation at idealo.

Order details

You can check each [order details](#).

