

Amazon order sync manual



The Amazon order synchronization is currently supported for [Shopify](#), [Magento](#), [Magento 2](#), [WooCommerce](#), [Lightspeed](#), [Shoplo](#), [Prestashop](#), [BigCommerce](#) and [CCV Shop](#) platforms.

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Update your Koongo plan

Prior the Amazon order sync setup, you need to upgrade your plan and add a **connection**. For more details, please check [My Plan & Pricing manual](#).





This step is not applied to the **CCV Shop** platform.

Current Usage

1 stores	5 channels	193 products	0 connections	0 orders
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💡 Stores limit of your current plan has been reached. [Upgrade your plan!](#)

Change plan limits

Shopify App	Pay only the resources you use!
 Current limits	 New limits
1 language ↕	1 language ↕
10 channels ↕	10 channels ↕
2000 products ↕	4000 products ↕
0 connections ↕	1 connection ↕
0 orders ↕	100 orders ↕ <small>\$13 for each 100 additional orders above plan</small>
Support through Support Desk via e-mail ↕	Support through Support Desk via e-mail ↕
\$30 /month <small>Excluding VAT</small>	\$57 /month <small>Excluding VAT</small>
Expiration Date: Never	I agree with this plan
	<small>This is NOT double charge. Your previous charge will be canceled!</small>

Order sync setup

To activate the Amazon order synchronization, please follow the steps below:

Add connection

Click **Add Connection** button.

Select the Amazon connection

Select the Amazon connection from the list

Fill user details

Select your Amazon account **Marketplace** and fill the **Seller Id** and **MWS Authorization Token**. Set **Activate Order Synchronization** to **ACTIVE**. Save the settings.

For more details about **Seller Id** and **MWS Authorization Token**, please check the [Integration over API](#) manual.

Koongo [Stores](#) [Channels](#) [Orders](#) [Products](#) [English](#)

New Channel API Connection - Amazon Marketplace Web Service

[Connection Form](#) [Manual](#)

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[✔ Save And Continue Edit](#)
[✔ Save](#)

Connection Info

Connection Label *

Manual Preview

Auth Config

Marketplace *

Amazon.de ▼

Seller Id *

MWS Authorization Token

Test connection

Orders Config

Activate Order Synchronization

DISABLED ▼

ACTIVE

DISABLED

Orders & Stock

Product Identification Attribute

id

Default Shipping Service *

Other ▼

Order Cancellation Reason

Not Defined ▼

Sync your orders

Click **Synchronize Orders** button

Koongo [Stores](#) [Channels](#) [Orders](#) [Products](#) [English](#) [Help](#)

Orders

Order Syncing Connections

+ Add Connection
↻ Synchronize Orders

ID	Channel	Market	API	Sync Orders	Status	Message	Actions
510	Amazon.it		amazon	✔	DISABLED		⚙️ 🗑️
518	Amazon.it		amazon	✔	ACTIVE		⚙️ 🗑️

Orders configuration

You can modify various parameters in the **Orders Config** section

Koongo Stores Channels Orders Products English Help

Channel API Connection - Amazon.it (#518)

Connection Form Manual Back Save And Continue Edit Save

Connection Info

Connection Label *
Amazon.it

Auth Config

Marketplace *
Seller Id *
MWS Authorization Token
Test connection

Manual Preview

Orders Config

Activate Order Synchronization
ACTIVE

Order Synchronization Level
Orders & Stock

Product Identification Attribute
id

Default Shipping Service *
DHL

Order Cancellation Reason
Buyer Canceled

Activate Order Synchronization

You can set the connection to **Active** or **Disabled**.

Order Synchronization Level

The Order Synchronization Level option can be set to **Orders&Stock** or **Stock only**.

Product Identification Attribute

This indicates the attribute which is mapped to Amazon Seller SKU in the Amazon feed.

Default Shipping Service

You can define the shipping service default value. The default value will be used in case the order shipping service from the store doesn't match the Amazon allowed services.

Order Cancellation Reason

The default reason for order cancellation at the Amazon channel.

Order details

You can check each [order details](#).